



Downpatrick & County Down Railway Society

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PRESS RELEASE

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Railway Experiencing Phone Problems

The Downpatrick & Co. Down Railway are advising people who may have been trying to contact them over the Christmas and New Year period to get back in touch with them.

Marketing Manager, Robert Gardiner, said that there were problems with the telephone service meaning messages left on the voicemail service cannot be accessed.

"We are aware that a number of people have been trying to get in touch with us through our phone numbers 028 4461 5779 and 077 9080 2049 - and have left messages on the answerphone and are understandably concerned that they have not yet received a reply," he says.

"The reason that they haven't got a reply is that we just can't get access to their messages," Mr. Gardiner states.

"We know they're there, but we don't know who they are from or how to get back in touch with the callers." He continues, "We've been trying to sort this out for months before the Christmas period with our mobile service provider, and despite assurances that it would be rectified the message service still isn't working".

Mr. Gardiner says he hopes the issue will be remedied before the end of January, but asks if anyone who is still waiting a reply to message to please ring again during office hours (10am till 2pm) or email the railway via the website at www.downrail.co.uk/contact.htm, but not to leave a message if there is no reply.